

IR 09/12

COPEL Distribuição wins Abradee Award in “Customer Evaluation” category

For the second consecutive year, Copel has won the Abradee (Brazilian Electric Energy Distributors Association) Award in the “Customer Evaluation” category.

The award is based on the Perceived Quality Satisfaction Index (ISQP) which, in turn, is calculated based on customers’ responses to questions on power supply, customer service, information and communication, price and social responsibility.

The continuous efforts to meet its investment program in the distribution business enabled Copel Distribuição to once again contribute to the development of the State of Paraná and become a benchmark in the electricity sector for service quality and customer satisfaction.

Curitiba, July 5, 2012.

Sincerely,
Ricardo Portugal Alves
CFO and Investor Relations