



**COPEL**  
**Companhia Paranaense de Energia**



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**IASC - THE CUSTOMER SATISFACTION INDEX OF ANEEL - POINTS OUT COPEL  
AS THE BEST DISTRIBUTION COMPANY IN THE SOUTH REGION OF BRAZIL**

Brazilian Electricity Regulatory Agency - ANEEL announces the **ANEEL Customer Satisfaction Index (IASC)** survey results for 2006.

Copel was once again recognized as the best distributor in southern Brazil with more than 400,000 customers.

The annual survey, conducted by ANEEL since 2000, evaluates customers' perception of the performance of the 64 energy distributors in their respective concession areas and thus encourages an improvement in the quality of the services provided.

For the 2006 edition, carried out between January 29 and March 19, 2007, 19,220 residential customers in 473 municipalities were interviewed about the standard of services provided by the concessionaires.

Curitiba, July 04, 2007

Sincerely,

Paulo Roberto Trompczynski

CFO and Investor Relations Officer

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