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**IASC - THE CUSTOMER SATISFACTION INDEX OF ANEEL - POINTS OUT COPEL AS THE BEST DISTRIBUTION COMPANY IN THE SOUTH REGION OF BRAZIL**

COPEL was granted with the IASC Award as the best energy distribution company in the South Region of Brazil. According to the opinion of the customers interviewed by ANEEL (the Brazilian Electricity Regulatory Agency), Copel received a 74.44 index – the highest one among the big companies and the second highest among the 64 evaluated concessionaires (the winner of the IASC Brasil Award was Companhia Jaguari de Energia, which received a 77.61 index and serves 27.4 thousand consumption units). As comparison basis,, Copel operates in 392 towns in the state of Paraná, plus Porto União, city located in the state of Santa Catarina, where the company serves 3.3 million customers.

According to ANEEL, COPEL's evaluation is higher than the US average customer satisfaction index, which is 73.

COPEL has also recorded the third strongest performance evolution in the entire country: this category awards the concessionaires that present the most significant variation of grades year-over-year (in 2004 COPEL's IASC was 61.61).

The IASC award is a yearly survey done by ANEEL in order to verify and measure the satisfaction level of customers with the services provided by concessionaires by means of interviews. The IASC is a result of this survey – that reached 19.2 thousand customers around the country – which motivates the improvement of services by providing a comparison among the companies performance.

Sincerely,

Paulo Roberto Trompczynski

CFO and Investor Relations Officer