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COPEL wins Continental Award for its services quality

Copel was the winner of the Cier Award for Quality and Customer Satisfaction in 2005 at the Silver category, which is equivalent to being recognized as the best power supplying company in Latin America in the evaluation of its costumers.

The award will be delivered in the next meeting of the top executives at the Regional Integration Energy Commission – Cier, scheduled for the end of November in Santa Cruz de La Sierra, Bolivia. In addition, Copel will receive an honor certificate in the category best satisfaction index for Information and Communication with Customers.

Cier is an organization headquartered in Montevideo, which was created in 1964 with the mission to establish the integration between South American governments and its electric power companies, through the promotion of the exchange of information aiming an equal development for electric services in the continent.

The initiative to measure and compare the companies' performance under the quality criteria perceived by its customers, is part of this goal: once a year, the organization hosts the Cier Award for Quality and Satisfaction, establishing parameters for the companies to place themselves between its peers in the continent. As from this comparison, the energy suppliers can precisely identify their strength and weakness, and establish goals focusing on services improvement.

The 2005 Cier Award has compared the grades and concepts granted by the customers for 42 power supply companies, operating in the 10 countries members of the Commission: Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay e Venezuela.

Sincerely,

Paulo Roberto Trompczynski
CFO and Investor Relations Officer